



QUALITY POLICY

Samaras Structural Engineers is a business built on pride in product quality, focussed customer service, professional project delivery, industry innovation and an unwavering dedication to continuous improvement. This culture is upheld by our senior management and promoted to every employee in providing the everyday business of steel fabrication, project management, surface treatment, construction activities and crane services to the building, construction, mining and associated industries.

As evidence of our commitment to the process of quality assurance, Samaras Structural Engineers has developed and documented a Quality Management System conforming to the AS/NZS ISO 9001:2008 standard. We are also committed to continued third party accreditation as a Quality Endorsed Company which:

- Provides commitment to the future through business focus and leading technology
- Demands product quality, promotes continual improvement and encourages innovation
- Delivers a customer focussed service which understands, communicates and achieves client objectives
- Motivates and equips employees to succeed at the functional level

In striving to achieve competitive advantage and improve overall organisational performance, Samaras Structural Engineers sets and evaluates business objectives using the above benchmarks for maintaining standards of quality and excellence while also being committed to satisfying our obligations under statutory and regulatory requirements.



Christopher Samaras
General Manager